



COVID-19 Time-of-Use Rates Suspended for 45 Days

**Residential Rates
March 24th, 2020**

Electricity	TOU Rates March 24th, 2020
off-peak	\$ 0.1010
mid-peak	\$ 0.1010
on-peak	\$ 0.1010
OR	
RPP	
**First 1000 kWh	\$ 0.1190
**Balance of kWh	\$ 0.1390
OR	
**Retailer Contract (signed after Dec 9, 2002)	fixed rate
Delivery	
Fixed Distribution Charge (monthly)	\$ 24.6700
Distribution Volumetric Charge per kWh (NON-RPP) or	\$ 0.0005
Distribution Volumetric Charge per kWh (RPP)	\$ 0.0005
**Network Service Rate per kWh	\$ 0.0073
**Line and Transformation Connection Service Rate per kWh	\$ 0.0066
Smart Metering Entity (monthly)	\$ 0.5700
Regulatory Charges	
Standard Supply Service Administrative Charge (monthly)	\$ 0.2500
**Wholesale Market Services Rate per kWh	\$ 0.0039

**The electricity consumed is multiplied by an Adjustment Factor of 1.0486



COVID-19 Time-of-Use Rates Suspended for 45 Days

General Service Less than 50 kW Rates

March 24th, 2020

Electricity	TOU Rates
	March 24th, 2020
off-peak	\$ 0.1010
mid-peak	\$ 0.1010
on-peak	\$ 0.1010
OR	
RPP	
**First 750 kWh	\$ 0.1190
**Balance of kWh	\$ 0.1390
OR	
**Retailer Contract (signed after Dec 9, 2002)	fixed rate
Delivery	
Fixed Distribution Charge (monthly)	\$ 17.39
Distribution Volumetric Charge per KWh (NON-RPP) or	\$ 0.0180
Distribution Volumetric Charge per KWh (RPP)	\$ 0.0180
**Network Service Rate per kWh	\$ 0.0068
**Line and Transformation Connection Service Rate per kWh	\$ 0.0061
Smart Metering Entity (monthly)	\$ 0.5700
Regulatory Charges	
Standard Supply Service Administrative Charge (monthly)	\$ 0.25
**Wholesale Market Services Rate per kWh	\$ 0.0039

**The electricity consumed is multiplied by an Adjustment Factor of 1.0486



**General Service Greater than 50 kW
 Less than 200 kW (Non-Interval Metered)
 March 24th, 2020**

Electricity

March 24th, 2020

RPP		
**First 750 kWh	\$	0.1190
**Balance of kWh	\$	0.1390
OR		
**Wholesale Average Price		weighted average price
OR		
**Retailer Contract (signed after Dec 9, 2002)		fixed rate

Delivery

Fixed Distribution Charge (monthly)	\$	58.4300
Distribution Volumetric Charge per KWh (NON-RPP) or	\$	4.8711
Distribution Volumetric Charge per KWh (RPP)	\$	4.8711
Network Service Rate per kW	\$	2.4777
Line and Transformation Connection Service Rate per kW	\$	2.1429

Regulatory Charges

Standard Supply Service Administrative Charge (monthly)	\$	0.2500
**Wholesale Market Services Rate per kWh	\$	0.0039

**The electricity consumed is multiplied by an Adjustment Factor of 1.0486



**General Service Greater than 50 kW
Less than 200 kW (Interval Metered)
March 24th, 2020**

Electricity

March 24th, 2020

RPP		
**First 750 kWh	\$	0.1190
**Balance of kWh	\$	0.1390
OR		
**Hourly Ontario Energy Price		hourly price
OR		
**Retailer Contract (signed after Dec 9, 2002)		fixed rate

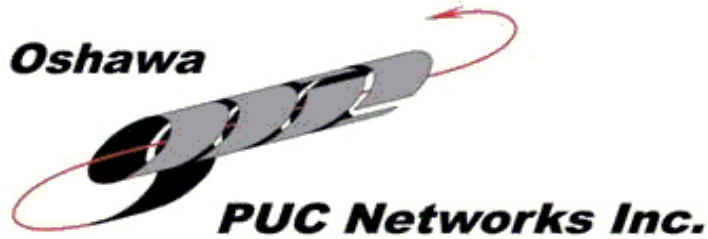
Delivery

Fixed Distribution Charge (monthly)	\$	58.4300
Distribution Volumetric Charge per kWh (NON-RPP) or	\$	4.8711
Distribution Volumetric Charge per kWh (RPP)	\$	4.8711
Network Service Rate per kW	\$	3.1758
Line and Transformation Connection Service Rate per kW	\$	2.7221

Regulatory Charges

Standard Supply Service Administrative Charge (monthly)	\$	0.2500
**Wholesale Market Services Rate per kWh	\$	0.0039

**The electricity consumed is multiplied by an Adjustment Factor of 1.0486



**General Service Greater than 200 kW
Less than 1000 kW (Non-Interval Metered)
March 24th, 2020**

Electricity

March 24th, 2020

RPP		
**First 750 kWh	\$	0.1190
**Balance of kWh	\$	0.1390
OR		
**Wholesale Average Price		weighted average price
OR		
**Retailer Contract (signed after Dec 9, 2002)		fixed rate

Delivery

Fixed Distribution Charge (monthly)	\$	58.4300
Distribution Volumetric Charge per kWh (NON-RPP) or	\$	4.8711
Distribution Volumetric Charge per kWh (RPP)	\$	4.8711
Network Service Rate per kW	\$	2.4777
Line and Transformation Connection Service Rate per kW	\$	2.7221

Regulatory Charges

Standard Supply Service Administrative Charge (monthly)	\$	0.2500
**Wholesale Market Services Rate per kWh	\$	0.0039

**The electricity consumed is multiplied by an Adjustment Factor of 1.0486



**General Service Greater than 200 kW
 Less than 1000 kW (Interval Metered)
 March 24th, 2020**

Electricity

March 24th, 2020

RPP		
**First 750 kWh	\$	0.1190
**Balance of kWh	\$	0.1390
OR		
**Hourly Ontario Energy Price		hourly price
OR		
**Retailer Contract (signed after Dec 9, 2002)		fixed rate

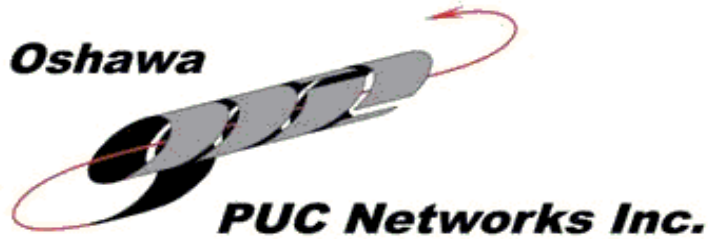
Delivery

Fixed Distribution Charge (monthly)	\$	58.4300
Distribution Volumetric Charge per kWh (NON-RPP) or	\$	4.8711
Distribution Volumetric Charge per kWh (RPP)	\$	4.8711
Network Service Rate per kW	\$	3.1758
Line and Transformation Connection Service Rate per kW	\$	2.7221

Regulatory Charges

Standard Supply Service Administrative Charge (monthly)	\$	0.2500
**Wholesale Market Services Rate per kWh	\$	0.0039

**The electricity consumed is multiplied by an Adjustment Factor of 1.0486



**General Service Greater than 1000 kW
 Less than 5000 kW (Interval Metered)
 March 24th, 2020**

Electricity

March 24th, 2020

RPP		
**First 750 kWh	\$	0.1190
**Balance of kWh	\$	0.1390
OR		
**Hourly Ontario Energy Price		hourly price
OR		
**Retailer Contract (signed after Dec 9, 2002)		fixed rate

Delivery

Fixed Distribution Charge (monthly)	\$	1,227.870
Distribution Volumetric Charge per kWh (NON-RPP) or	\$	2.9076
Distribution Volumetric Charge per kWh (RPP)	\$	2.9076
Network Service Rate per kW	\$	3.1758
Line and Transformation Connection Service Rate per kW	\$	2.7221

Regulatory Charges

Standard Supply Service Administrative Charge (monthly)	\$	0.2500
**Wholesale Market Services Rate per kWh for Class B customers	\$	0.0039
or		
**Wholesale Market Services Rate per kWh for Class A customers	\$	0.0035

**The electricity consumed is multiplied by an Adjustment Factor of 1.0486



**General Service Greater than 5000 kW
(Interval Metered)
March 24th, 2020**

March 24th, 2020

Electricity

**Hourly Ontario Energy Price	hourly price
OR	
**Retailer Contract	fixed rate

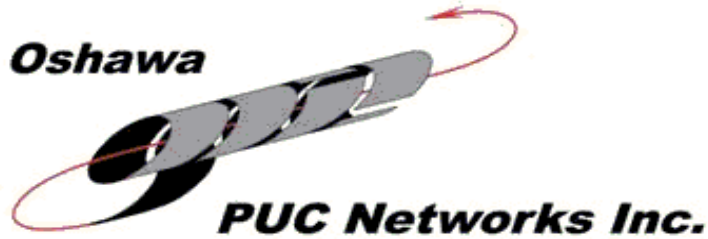
Delivery

Fixed Distribution Charge (monthly)	\$	9,343.1500
Distribution Volumetric Charge per kWh (NON-RPP) or	\$	2.1530
Distribution Volumetric Charge per kWh (RPP)	\$	2.1530
Network Service Rate per kW	\$	3.3839
Line and Transformation Connection Service Rate per kW	\$	2.9701

Regulatory Charges

Standard Supply Service Administrative Charge (monthly)	\$	0.2500
**Wholesale Market Services Rate per kWh for Class B customers	\$	0.0039
or		
**Wholesale Market Services Rate per kWh for Class A customers	\$	0.0035

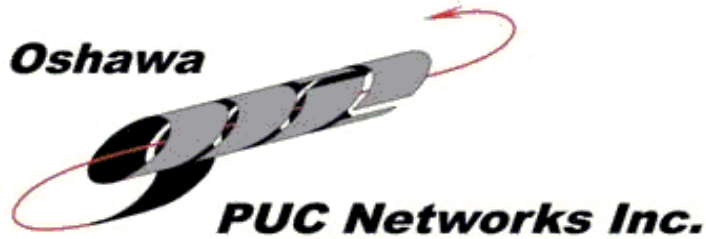
**The electricity consumed is multiplied by an Adjustment Factor of 1.0145



**Unmetered Scattered Load
March 24th, 2020**

	March 24th, 2020	
Electricity	Rate	
Standard Service Supply		
**First 750 kWh	\$	0.1190
**Balance of kWh	\$	0.1390
OR		
**Retailer Contract (signed after Dec 9, 2002)		fixed rate
Delivery		
Fixed Distribution Charge per connection	\$	4.8700
Distribution Volumetric Charge per KWh (NON-RPP) or	\$	0.0168
Distribution Volumetric Charge per KWh (RPP)	\$	0.0168
**Network Service Rate per kWh	\$	0.0068
**Line and Transformation Connection Service Rate per kWh	\$	0.0061
Regulatory Charges		
Standard Supply Service Administrative Charge (monthly)	\$	0.2500
**Wholesale Market Services Rate per kWh	\$	0.0039

**The electricity consumed is multiplied by an Adjustment Factor of 1.0486

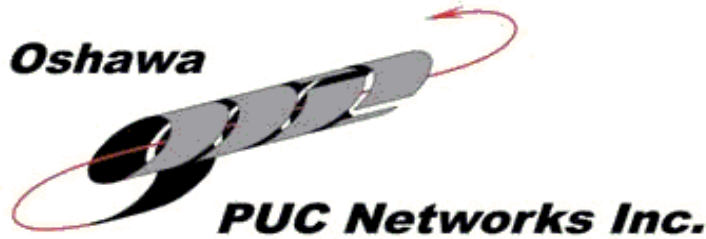


**Sentinel Lighting Rates
Flat Rate Connection
March 24th, 2020**

Monthly charges for cost of power are based on the "Cost of Power" billed for the Flat Rate kWh consumption level determined on the wattage size of the lights

	March 24th, 2020 Rate
Electricity	
Standard Service Supply (designated customers)	
**First 750 kWh	\$ 0.1190
**Balance of kWh	\$ 0.1390
OR	
**Retailer Contract	fixed rate
Delivery	
Fixed Distribution Charge (monthly per connection)	\$ 5.8800
Distribution Volumetric Charge per kW	\$ 7.9339
Network Service Rate per kW	\$ 1.7090
Line and Transformation Connection Service Rate per kW	\$ 2.5155
Regulatory Charges	
Standard Supply Service Administrative Charge (monthly)	\$ 0.2500
**Wholesale Market Services Rate per kWh	\$ 0.0039

**The electricity consumed is multiplied by an Adjustment Factor of 1.0486



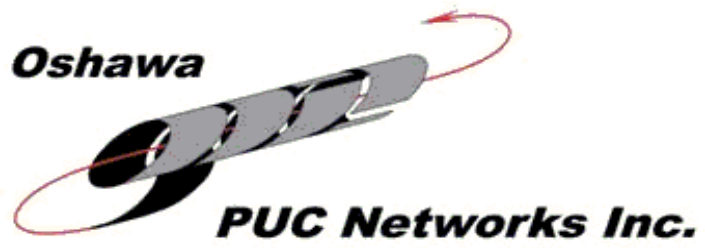
**Street Lighting Rates
Flat Rate Connection
March 24th, 2020**

Monthly charges for cost of power are based on the "Cost of Power" billed for the Flat Rate kWh consumption level determined on the wattage size of the lights

*****Street Lighting contract with the city ceased Jan 1, 2010*****

	March 24th, 2020	
Electricity	Rate	
**Wholesale Average Price		weighted average price
OR		
**Retailer Contract		fixed rate
 Delivery		
Fixed Distribution Charge per light (per connection)	\$	2.1100
Distribution Volumetric Charge per KWh (NON-RPP) or	\$	12.4425
Distribution Volumetric Charge per KWh (RPP)	\$	12.4425
Network Service Rate per kW	\$	1.6801
Line and Transformation Connection Service Rate per kW	\$	2.4729
 Regulatory Charges		
Standard Supply Service Administrative Charge (per connection)	\$	0.2500
**Wholesale Market Services Rate per kWh	\$	0.0039

**The electricity consumed is multiplied by an Adjustment Factor of 1.0486



microFIT Generator
March 24th, 2020

Service Charge \$ 5.4000



FIT Generator
March 24th, 2020

Service Charge \$ 17.3900

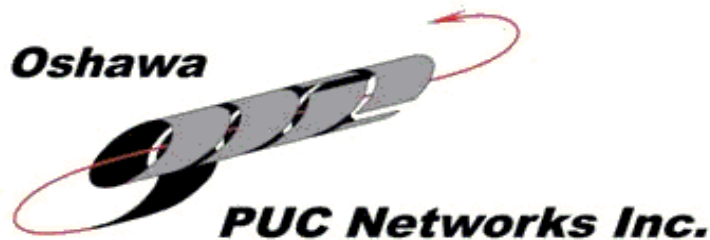


**Water Heater
Flat Rate Connections
March 24th, 2020**

Monthly charges for cost of power are based on the "Cost of Power" billed for the Flat Rate kWh consumption level determined on the wattage size of the tank. All other charges are applied based on this consumption level. Rates are applied based on the customer's rate class.

Element size Watts	Billing Based on Flat Rate kWh per month
600	233
800	289
1000	348
1000/3000	367
1500	518
1500/4500	551
3000	551
3800	698
4000	774
4500	827
5000	1021

*****Flat Rate Water Heaters are being metered by OPUCN effective Feb 2011*****



Specific Service Charges

March 24th, 2020

	Rate	HST	Total
Customer Administration			
Arrears Certificate	\$15.00	\$1.95	\$16.95
Easement Letter	\$15.00	\$1.95	\$16.95
Account History	\$15.00	\$1.95	\$16.95
Change of Occupancy (Account Setup)	\$30.00	\$3.90	\$33.90
Legal Letter charge	\$15.00	\$1.95	\$16.95
Credit Check Residential ***includes agency charge of \$4.95**CHECK FEES**	\$19.95	\$2.59	\$22.54
Credit Check Commercial *** includes agency charge of \$53.08 **CHECK FEES**	\$68.08	\$8.85	\$76.93
Meter Dispute Charge plus Measurement Canada fees (if meter found to be correct)	\$30.00	\$3.90	\$33.90
Credit Reference Letter	\$15.00	\$1.95	\$16.95
Returned Cheque Charge ***includes bank charges of \$2.50 no HST	\$17.50	0	\$17.50
Special Meter Reads	\$30.00	\$3.90	\$33.90
Non-Payment of Account			
Late Payment - per month	1.50%		1.50%
Late Payment - per annum	19.56%		19.56%
Disconnect/Reconnect at meter during regular hours including Load Limiters	\$65.00	\$8.45	\$73.45
Disconnect/Reconnect at meter after regular hours including Load Limiters	\$185.00	\$24.05	\$209.05
Disconnect/Reconnect at pole during regular hours	\$185.00	\$24.05	\$209.05
Disconnect/Reconnect at pole after regular hours	\$415.00	\$53.95	\$468.95
Access to the Power Poles - per pole/year	\$44.50	\$5.79	\$50.29
Allowances			
Transformer Allowance for Ownership - per kW of billing demand/month	(\$0.60)		
Primary Metering Allowance for transformer losses - applied to measured demand and	-1%		
Loss Factors			
Total Loss Factor - Secondary Metered Customer <5000 kW	1.0486		
Total Loss Factor - Secondary Metered Customer >5000 kW	1.0145		
Total Loss Factor - Primary Metered Customer <5000kW	1.0440		
Total Loss Factor - Primary Metered Customer >5000kW	1.0045		